

Terms & Conditions - General

These terms apply between Kiruna Guidebyrå and Äventyr AB (we, our, us) and the person with whom we make a contract according to what is stated in the confirmation (the Guest).

The booking is valid as soon as we have confirmed the Guest's booking and the Guest has paid the full amount or the agreed deposit within the specified time.

In the event that the booking cannot be carried out due to circumstances beyond our control – Force Majeure – we are free from liability and do not offer compensation or refunds. This also applies if the obstacle is caused by someone we have hired or another party in earlier stages.

The Guest must follow the rules, instructions, and regulations applicable to the activity.

We reserve the right to change the activity program in favor of the Guest's safety.

During the activity, we have the right to interrupt a Guest who is deemed not to have the physical capacity required to safely carry out the activity. In such a case, the Guest is responsible for any additional costs.

If the booking is canceled 30 days or more before the activity takes place, the full amount will be refunded. If less than 30 days before, no refund will be given. A change or cancellation is not valid until the Guest has received written confirmation from us.

We reserve the right to increase prices due to cost increases beyond our control.

It is the participant's responsibility to be in good physical condition to handle the physical exertion that the chosen activity involves.

The description of various activities in the marketing material is subjective to create a feeling. No activity is exactly the same as the other since experiences are individual.

CONTACT DETAILS

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